Standard Bank

How to keep your bank account safe and secure

Dos

- ✓ Keep your PIN, password and OTP secret.
- ✓ Cover the keypad when entering your PIN at an ATM.
- ✓ Shop only on trusted and secure websites.
- ✓ Look for the padlock icon and “https://” in the website address.
- ✓ Use strong and unique passwords for your banking profiles.
- ✓ Activate transaction alerts and regularly check your account activity

Don’ts

- ✗ Never share your PIN, password, OTP, card number or CVV with anyone.
- ✗ Never allow someone to assist you at an ATM.
- ✗ Do not click on suspicious links or respond to unexpected requests for banking information.
- ✗ Avoid banking or making payments on public Wi-Fi networks.

Been a victim of fraud?

Act Immediately

- Change your banking password.
- Block your card using your Banking App or Internet Banking.
- Contact the Bank immediately to secure your account and assist with possible fund recovery.
- Report the incident to NAMPOL and provide your affidavit to the Bank.

For more information contact us on **92860**

Be Fraud Smart. Be Fraud Ready.